

## My Journey Option Subjects Info Sheet

*(Each field should be between 50 – 60 words)*

**Option Subject: Retail**

*Kindly indicate route offered:*

**Applied:** \_\_\_\_\_

**Academic:** \_\_\_\_\_

**Vocational:** ☒ \_\_\_\_\_

**General introduction to the subject:**

The aim of the vocational programme in Retail is to provide students with the knowledge related to basic retail operations. By the end of the programme, students are expected to have gained sufficient skills and should be able to apply knowledge and skills in a learning environment.

**List topics studied:**

- Unit 1 - Introduction to Retail, Sales and Customer Care
- Unit 2 - Dealing with stock and visual merchandising
- Unit 3 - Key aspects of retail operations

**Class activities involved:** Group activities and individual work, discussions and hands-on activities. Students gain basic skills in retailing together with communication and customer care. Students will have the opportunity to practice in a market and dresswear environment, applying practices of goods storage and display.

**Homework assigned:**

2 assignments per year, together with research projects and preparatory and consolidation work.

**Assessment given:**

Yearly Assessment is based as follows:

Assignment 1 and 2 (coursework - 60% of year) - ½ written coursework ½ practical tasks.

Assignment 3 (exam paper – 40% of year) – written paper

The marks for years 9, 10 and 11 are all added up for the SEC (O'level) grade.

**List skills acquired studying the subject:**

- a. Ability to work as an individual or in a group.
- b. Ability to perform research and make the necessary references.
- c. Communication and team work.
- d. Customer care skills.
- e. Ability to organise and make attractive a place of work.
- f. Ability to use appropriate Health and Safety equipment.

**List skills required to study the subject:**

- a. Good level of English, Maltese and Mathematics.
- b. Writing, reading and presenting skills.
- c. Prioritising skills.
- d. Organisational skills

**Name of Education Officer:**

**Email address :**